

# SAE

## **FAQ:**

### ALTERATIONS

Alterations are not included and gowns will be sold in the condition that they are in.

### SHIPPING

Local Singapore shipping: Door-to-door at a flat rate of \$50

International shipping: Starting from \$250 (exclusive of custom taxes if any)

### EXCHANGES & REFUNDS

All items are final sale with no exchanges nor refunds. We will provide a refund only if the item does not match the description and images that we shared.

## **TERMS AND CONDITIONS:**

1. All gown(s) is/are sold on an as is condition.
2. Alterations and/or mending will not be inclusive. Should any gown purchase require any mending and/or alterations, it is the responsibility of the buyer to engage a seamstress to carry out any fittings.
3. SAE is not responsible for any damages incurred by a seamstress not employed and/or engaged by SAE.
4. The images and videos on SAE's Instagram stories may vary slightly from the product, and are for illustrative purposes only.
5. All prices quoted are in Singapore dollars and may be subjected to local taxes.
6. SAE reserves the right to amend the price of any gown at any time without giving any reason or prior notice.
7. International shipping and delivery is available upon request, fees are not inclusive (and will be borne by the buyer).
8. Any additional international tax and duties that may be raised by particular countries or authorities shall be borne by purchaser (the buyer).
9. Local Singapore shipping is not inclusive of product sale price. Any deposits or payments made for any gown rental and/or purchases with TE prior cannot be used to offset a SAE gown purchase.
10. There will be no returns or refunds for gowns purchased. All purchases are final.
11. TE and SAE are the owner or the licensee of all intellectual property rights in the content and material published. You may not copy, reproduce, modify, adapt or howsoever deal with any content or material in any form or by any means without TE's and SAE's prior written permission.
12. SAE reserves the right to amend, remove or vary our services, terms and conditions, at any time.